

GEUTEBRÜCK

Upgrade Kit

Windows 10 IoT LTSC /
Windows 11 IoT LTSC

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Background

Licenses that authorize the use of Geutebrück software are activated for a specific piece of hardware and can only be used on that hardware. This means that if the hardware or parts of the hardware are replaced, it may be necessary to revoke the activations for that system so that the licenses can be reactivated after the hardware has been replaced.

The Geutebrück License Manager has a LockingID that uniquely identifies the system when licenses are activated. All activations performed for this system can be found in the Geutebrück license portal using this LockingID. Activations can also be searched for using the ID of an assigned entitlement that contains the license.

- **The upgrade kit is used to upgrade Windows 10 to Windows 11.**

The upgrade kit allows you to use the latest GEUTEBRÜCK video surveillance technology and video management software.

- **Secure all setups** / passwords / databases (all data) of your system! (Windows, G-Sim, G-Core,). GEUTEBRÜCK does not assume any liability for any costs resulting from re-parameterization of the system in the customer application.
- **After the upgrade, the Windows 10 sticker must be removed and the new Windows 11 license sticker must be affixed to the device.**

General information and security

Intended use



Warning: electrical energy!

Es besteht Lebensgefahr! Beachten Sie, dass Arbeiten an elektrischen Einrichtungen nur von Elektrofachkräften vorgenommen werden dürfen.



Caution!

ESD-sensitive components

Observe handling instructions!



Warning: electrical energy!

If damaged, the device must no longer be used. Disconnect the device from the power supply!



Caution!

The device must be disconnected from the power supply before carrying out any repair or maintenance work. Work on the electrical equipment may only be carried out by a qualified electrician. Only original spare parts may be used. Failure to do so may result in accidents for the user.

Procedure

Selection – LockingID vs. Entitlement

There are basically two ways to find the licenses that have been activated for the license manager of a (replacement) hardware configuration in the Geutebrück license portal in order to revoke the activation(s) there.

The first option is to search using the entitlement ID.

To do this, open the Geutebrück license manager and expand a license for which you want to revoke the activation. The Entitlement ID can be copied to the clipboard here so that it can then be pasted into the Geutebrück license portal for searching.

GEUTEBRÜCK License Management Deutsch ▾

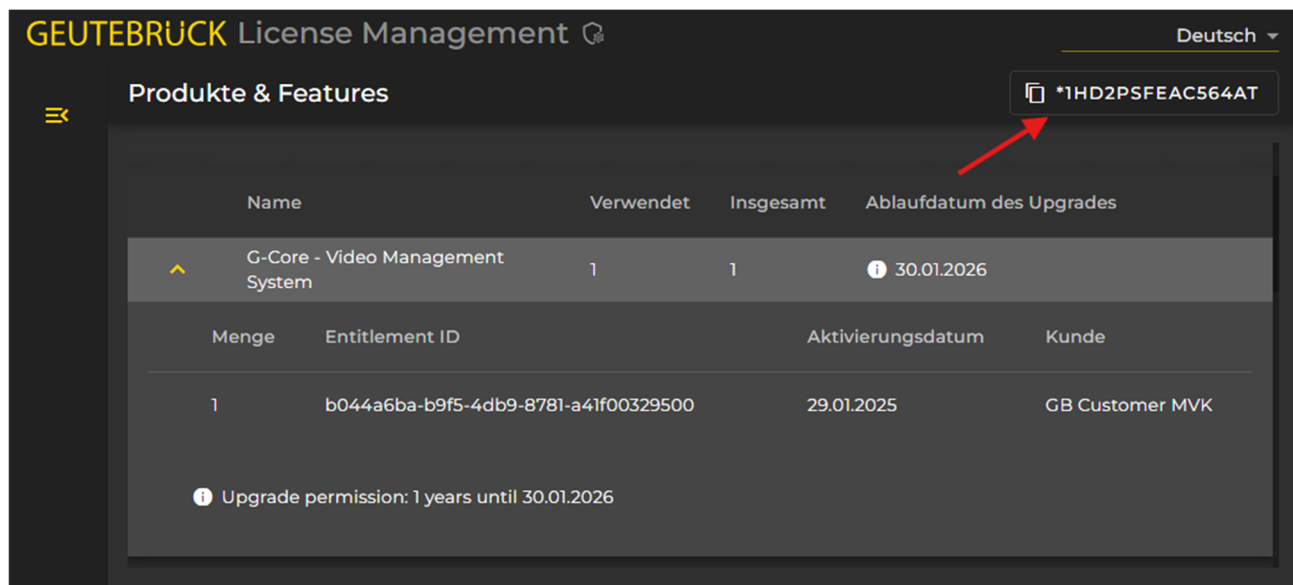
Produkte & Features *1HD2PSFEAC564AT

Name	Verwendet	Insgesamt	Ablaufdatum des Upgrades
⬆ G-Core - Video Management System	1	1	i 30.01.2026
Menge Entitlement ID Aktivierungsdatum Kunde			
1	b044a6ba-b9f5-4db9-8781-a41f00329500 📋	29.01.2025	GB Customer MVK

i Upgrade permission: 1 years until 30.01.2026

The Entitlement ID is a good option if a license manager only contains licenses for very few entitlements – ideally only one.

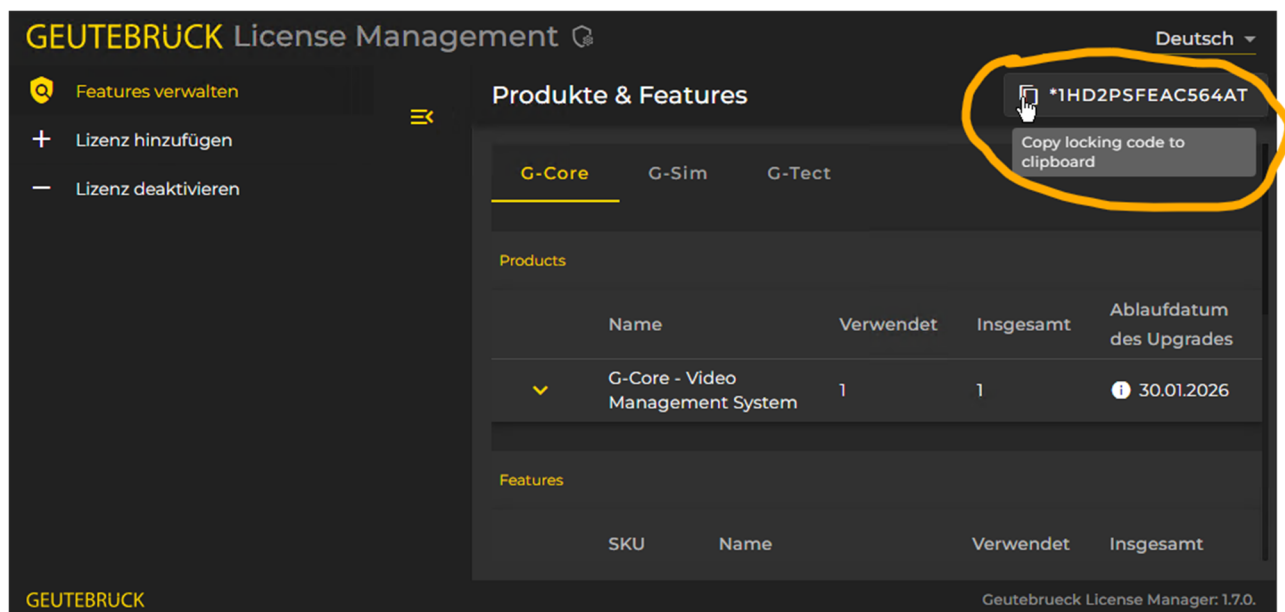
If the revocation must be carried out for an entire system – and not just for individual licenses – it is recommended to use the Locking ID instead of the Entitlement ID to search in the license portal.



The advantage of searching using the Locking ID is that this method provides an overview of all activations made for this license manager in the license portal, regardless of how many and which entitlements licenses have been activated on this system.

Copying the Locking ID from the license manager

To initiate a revocation for a system, you can first copy the Locking ID of the license manager to search for the activated licenses in the license portal.



Find activations in the license portal

Logging into the license portal

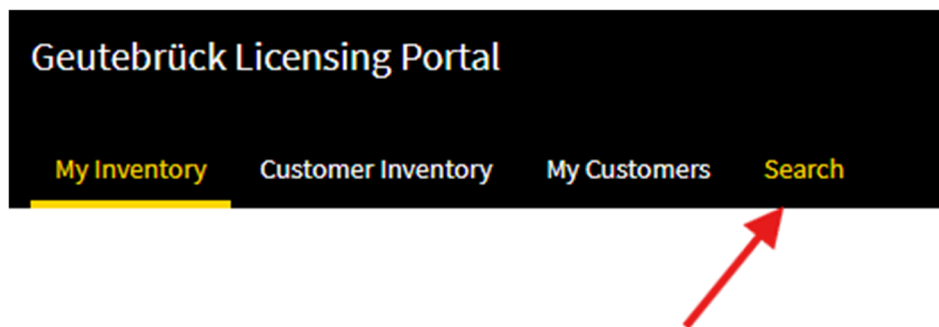
LOGIN
to access Geutebrück Licensing Portal

Sign in

[Forgot your Password?](#)

Search for activations

To find the activations for the LockingID you are looking for in the license portal, you need to switch to the search tab.



Within the search, switch to "Smart Licensing Activations."

GEUTEBRÜCK

Geutebrück Licensing Portal

Apr 23, 2025 11:46:36 AM

My Inventory Customer Inventory My Customers **Search**

Orders Smart Licensing Activations

Customer Name Dongle ID Contact Email Partner Name

Entitlement ID Product Name Order Date Range From Order Date Range To

Sales Order Number ☒ Show All Assets ☐ Show Only Assets with Available Activations

Clear All Search

Status	Order Date	Dongle ID	SO Number	Product	Partners	End Customer Name	Contact	Entitlement ID	Activated	Available	Actions
--------	------------	-----------	-----------	---------	----------	-------------------	---------	----------------	-----------	-----------	---------

Enter the LockingID in the field provided

GEUTEBRÜCK

Geutebrück Licensing Portal

Apr 23, 2025 11:51:26 AM

My Inventory Customer Inventory My Customers **Search**

Orders Smart Licensing Activations

Customer Name Dongle ID Contact Email Partner Name

Entitlement ID Product Name Activation Date Range From Activation Date Range To

Sales Order Number Locking ID Device Name

Clear All Search

Activation Date	Dongle ID	SO Number	Product	Partners	End Customer Name	Contact	Entitlement ID	Activation Quantity	Device Name	Locking ID	Actions
-----------------	-----------	-----------	---------	----------	-------------------	---------	----------------	---------------------	-------------	------------	---------

GEUTEBRÜCK

Geutebrück Licensing Portal

Apr 23, 2025 11:53:03 AM

My Inventory Customer Inventory My Customers **Search**

Orders Smart Licensing Activations

Customer Name Dongle ID Contact Email Partner Name

Entitlement ID Product Name Activation Date Range From Activation Date Range To

Sales Order Number 71HD2P3FEAC5644T Device Name

Clear All Search

Activation Date	Dongle ID	SO Number	Product	Partners	End Customer Name	Contact	Entitlement ID	Activation Quantity	Device Name	Locking ID	Actions
-----------------	-----------	-----------	---------	----------	-------------------	---------	----------------	---------------------	-------------	------------	---------

After entering the Locking ID and starting the search, you will see an overview of all activations that have been made for this LockingID.

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[Home](#) [Welcome Marcus.Vorbeck@geutebrueck.com!](#)

Geutebrück Licensing Portal

Apr 23, 2025 11:56:16 AM

[My Inventory](#) [Customer Inventory](#) [My Customers](#) [Search](#)

[Export CSV](#)

Orders **Smart Licensing Activations**

[Clear All](#) [Search](#)

Activation Date	Dongle ID	SO Number	Product	Partners	End Customer Name	Contact	Entitlement ID	Activation Quantity	Device Name	Locking ID	Actions
2/06/2025		25-00427	G-Core/CamConnect Perpetual	Geutebrück GmbH	GB Customer MVK		1b804cb3-898e-4aef-8e59-9aa44dac7bd4	4		*1HD2PSFEAC564AT	
1/30/2025		25-00312	G-Tect/FaceMask Perpetual	Geutebrück GmbH	GB Customer MVK		d3b03c93-71ec-4127-b62b-47b574271a40	1		*1HD2PSFEAC564AT	
1/30/2025		25-00312	G-Tect/ProtectiveEquipment Perpetual	Geutebrück GmbH	GB Customer MVK		d3b03c93-71ec-4127-b62b-47b574271a40	1		*1HD2PSFEAC564AT	
1/30/2025		25-00312	G-Tect/AI-Connect Perpetual	Geutebrück GmbH	GB Customer MVK		d3b03c93-71ec-4127-b62b-47b574271a40	1		*1HD2PSFEAC564AT	
1/29/2025		25-00296	G-Core/CamConnect Perpetual	Geutebrück GmbH	GB Customer MVK		b044a6ba-b9f5-4db9-8781-a41f00329500	20		*1HD2PSFEAC564AT	
1/29/2025		25-00296	G-Core - Video Management System LV1	Geutebrück GmbH	GB Customer MVK		b044a6ba-b9f5-4db9-8781-a41f00329500	1		*1HD2PSFEAC564AT	

Revocation of activated licenses

Generate permission ticket

To revoke activated licenses, start the process in the license portal by selecting the "Revoke Activation" action for the activation found.

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Geutebrück Licensing Portal

Apr 23, 2025 12:02:15 PM

[My Inventory](#) [Customer Inventory](#) [My Customers](#) [Search](#)

[Export CSV](#)

Orders **Smart Licensing Activations**

[Clear All](#) [Search](#)

Activation Date	Dongle ID	SO Number	Product	Partners	End Customer Name	Contact	Entitlement ID	Activation Quantity	Device Name	Locking ID	Actions
2/06/2025		25-00427	G-Core/CamConnect Perpetual	Geutebrück GmbH	GB Customer MVK		1b804cb3-898e-4aef-8e59-9aa44dac7bd4	4		*1HD2PSFEAC564AT	
1/30/2025		25-00312	G-Tect/FaceMask Perpetual	Geutebrück GmbH	GB Customer MVK		d3b03c93-71ec-4127-b62b-47b574271a40	1		*1HD2PSFEAC564AT	Revoke Activation
1/30/2025		25-00312	G-Tect/ProtectiveEquipment Perpetual	Geutebrück GmbH	GB Customer MVK		d3b03c93-71ec-4127-b62b-47b574271a40	1		*1HD2PSFEAC564AT	
1/30/2025		25-00312	G-Tect/AI-Connect Perpetual	Geutebrück GmbH	GB Customer MVK		d3b03c93-71ec-4127-b62b-47b574271a40	1		*1HD2PSFEAC564AT	
1/29/2025		25-00296	G-Core/CamConnect Perpetual	Geutebrück GmbH	GB Customer MVK		b044a6ba-b9f5-4db9-8781-a41f00329500	20		*1HD2PSFEAC564AT	
1/29/2025		25-00296	G-Core - Video Management System LV1	Geutebrück GmbH	GB Customer MVK		b044a6ba-b9f5-4db9-8781-a41f00329500	1		*1HD2PSFEAC564AT	

In the window that appears, you can download a permission ticket that can be used to revoke the activation in the license manager on the production system.

Confirm Revocation

EID :	d3b03c93-71ec-4127-b62b-47b574271a40	Product Name :	G-Tect/FaceMask Perpetual
Activation Date:	1/30/2025	Locking ID :	*1HD2PSFEAC564AT

Download Permission Ticket
Upload Revocation Proof

You are about to start revoke process for the current license. Click Download to continue or Cancel to return to the previous screen.

Cancel
Download

The permission ticket is now downloaded and saved.

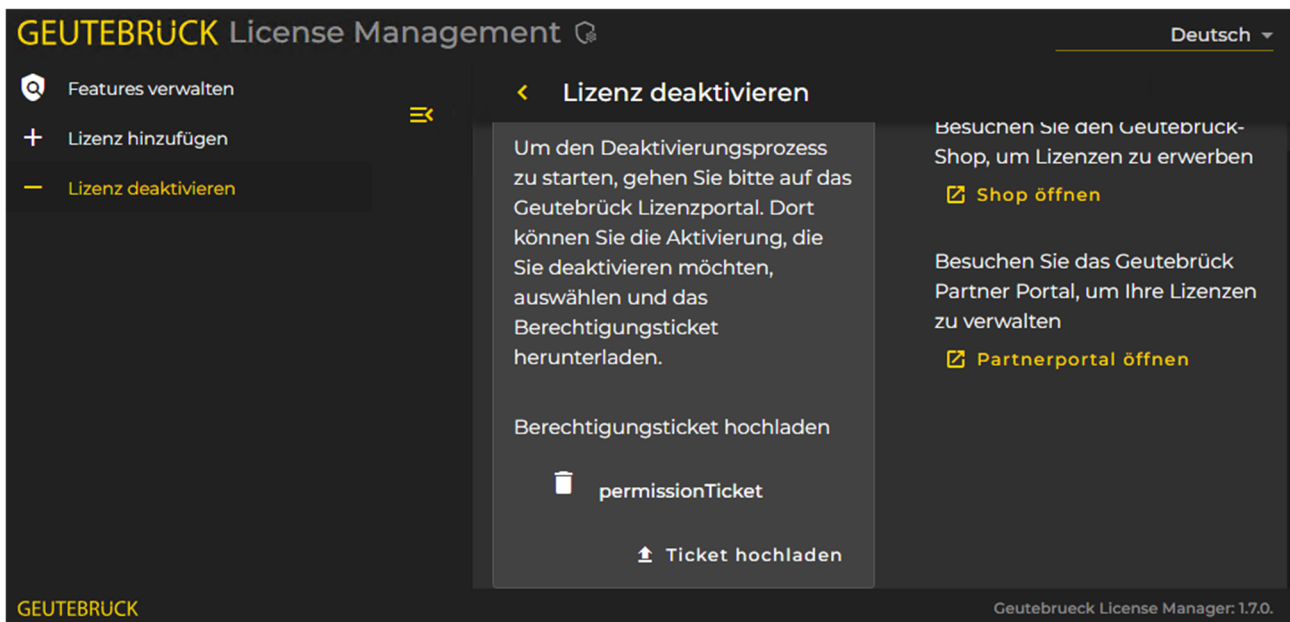
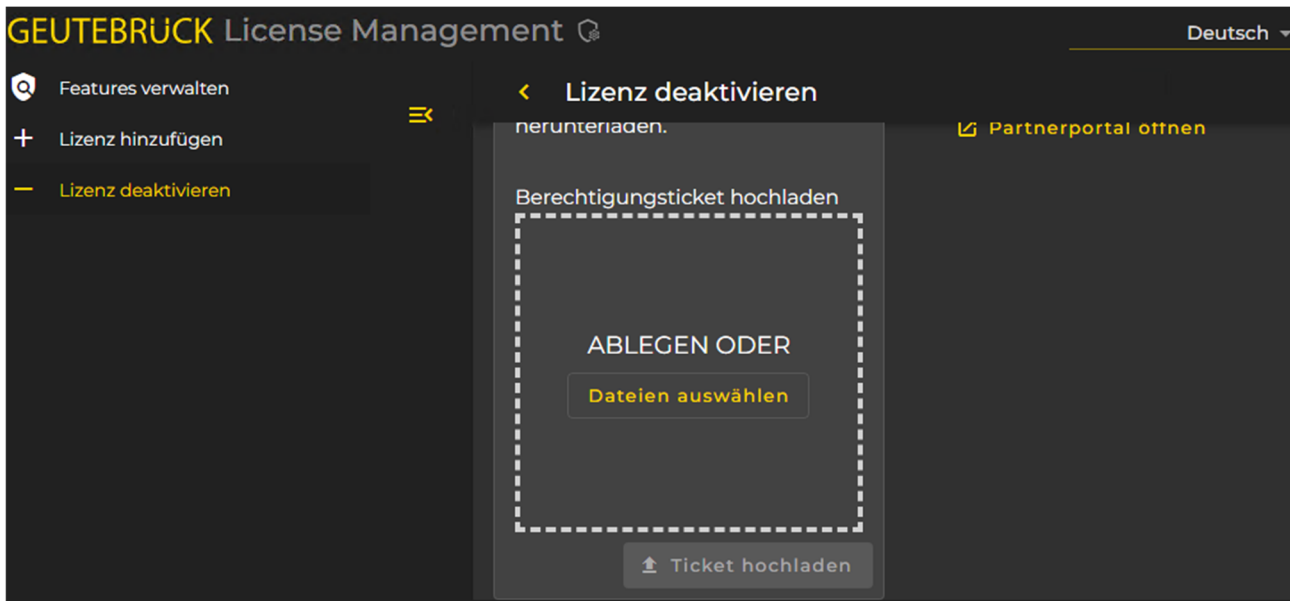
Revoke license(s) in the license manager

To revoke the license in the License Manager, the generated permission ticket must be uploaded here.

To do this, select the function for deactivating licenses.

The screenshot shows the 'GEUTEBRÜCK License Management' application. On the left sidebar, under 'Features verwalten', the option 'Lizenz deaktivieren' is circled in red. The main area displays 'Produkte & Features' for the license '*1HD2PSFEAC564AT'. It shows a table for 'Products' with one entry: 'G-Core - Video Management System' with 1 unit used and 1 unit total, and an expiration date of 30.01.2026. Below this is a section for 'Features' with columns for SKU, Name, Verwendet, and Insgesamt.

The permission ticket is now uploaded here.



After uploading the permission ticket, the file "revocation.proof" is downloaded automatically.

Complete the revocation in the license portal

The downloaded file "revocation.proof" can now be uploaded to the license portal.

Confirm Revocation

Generate Permission Ticket, The revocation request successfully. ✕

EID : d3b03c93-71ec-4127-b62b-47b574271a40
Activation Date: 1/30/2025

Product Name : G-Tect/FaceMask Perpetual
Locking ID : *1HD2PSFEAC564AT

Download Permission Ticket
Upload Revocation Proof

Revoke Confirmation file :

No Uploaded Data

Cancel
Upload File

The license(s) are now available again in the license portal for reactivation (on the new hardware).

Revocation Complete! The Revoked Assets have been returned to Available Inventory

OrdersSmart Licensing Activations

Customer Name

d3b03c93-71ec-4127-b62b-47b574271a40

Sales Order Number

Dongle ID

Product Name

Contact Email

Order Date Range From

Partner Name

Order Date Range To

Show All Assets

Show Only Assets with Available Activations

Clear All

Search

Status	Order Date	Dongle ID	SO Number	Product	Partners	End Customer Name	Contact	Entitlement ID	Activated	Available	Actions
ACTIVE	1/30/2025		25-00312	G-Tect/FaceMask Perpetual	Geutebrück GmbH	GB Customer MVK		d3b03c93-71ec-4127-b62b-47b574271a40	0	1	
ACTIVE	1/30/2025		25-00312	G-Tect/ProtectiveEquipment Perpetual	Geutebrück GmbH	GB Customer MVK		d3b03c93-71ec-4127-b62b-47b574271a40	1	0	
ACTIVE	1/30/2025		25-00312	G-Tect/AI-Connect Perpetual	Geutebrück GmbH	GB Customer MVK		d3b03c93-71ec-4127-b62b-47b574271a40	1	0	

The revocation is complete after this step. The licenses can be reactivated on the new hardware.¹

¹ See also: Activating licenses: <https://portal.geutebrueck.com/de/licensing-portal.html#c8732>

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Technical alterations reserved.

GEUTEBRÜCK GmbH

Im Nassen 7-9 | D-53578 Windhagen | Tel. +49 (0)2645 137-0 | Fax-999 |

E-mail: info@geutebrueck.com | Web: www.geutebrueck.com